

NEW CLIENT INFORMATION

Welcome to Stage Road Animal Hospital!

Date _____

OWNER INFORMATION

Last Name: _____ First Name: _____

Home Address: _____ City: _____ State: ___ Zip: _____ County: _____

Is your mailing address different? If so, Address: _____

Contact Numbers Home: _____ Cell: _____ Email: _____

Place of Employment: _____ Work Phone: _____

Driver's License #: _____ Expiration of License: _____ Date of Birth: _____

Spouse's Name: _____ Spouse's Cell: _____

ALTERNATE CONTACT INFORMATION

Alternate Contact's Name: _____ Contact Number: _____

PET'S INFORMATION

Name: _____ Sex: (Please circle) Male Female

Breed: _____ Color: _____ Date of Birth or Age: _____

Has your pet been spayed or neutered? (Please circle) Yes No

Do you plan to breed your pet? (Please circle) Yes No

PET PRECAUTIONS

Has your pet ever reacted to vaccines or medications before? _____

If so, do you know the cause of the reaction?

Does your pet get nervous during veterinary visits? Do we need to take additional precautions when handling your pet? (Example: Previous surgery or injury)

Please flip over to other side for additional information

We are here for you and your pets

The staff at Stage Road Animal Hospital wants you and your pet(s) to be comfortable and happy with each visit. Feel free to ask questions at any time if you do not understand a treatment. We are a full scale facility ranging from wellness care, routine vaccines, minor surgery such as sterilizing pets (spay or neuter), as well as major and or emergency surgery such as orthopedic surgery. It is our mission to provide the best quality veterinary care possible from the most basic to the extreme.

Please keep us in mind in the event that any of your information should change such as a phone number, mailing address, or email address. Often, we are contacted by a local animal shelter or microchip company when lost pets are found. In case of emergency, or your pet has been found by another individual, we need to be able to contact you to ensure that your pet can return home safely. We encourage you to have your pet microchipped with permanent identification. Collars and identification tags can be lost, but microchips are implanted beneath the skin where they cannot be lost.

Periodically, you will receive reminder cards or emails from us when your pet(s) are due for vaccinations or treatments. Upon receiving the reminders, please call us promptly so we can get your furry family member scheduled for treatment to keep them remain healthy and safe.

Laws Regarding Your Pet's Records

Does your pet get groomed or occasionally board at a kennel when you are out of town? Under the Veterinary Practice Act, we must obtain a WRITTEN AUTHORIZATION by the client or an appropriate court or subpoena, before we can release your pet's medical records to any other facility. These records shall not contain any sensitive personal or financial information. Oral authorizations by phone are no longer acceptable. Please see the Receptionist to sign the records release form to keep on file if you suspect that it may be necessary to keep permission on file.

Laws Regarding Bite Wounds

We try to take every precaution possible to protect ourselves from our patients when they are frightened, fearful, or aggressive. If your pet is showing aggression in the form of growling, snapping, lunging, etc., we will ask you to kindly muzzle your pet for safety reasons. If you refuse, we will refuse to see the patient without proper restraint. In the event that a pet should bite a staff member, it is required by the state law that a pet must be put into quarantine for Rabies Observation at the owner's cost for 10 days.

Our Payment Policy

Any pet that arrives at our office that is sick or injured will be required to leave a \$300 deposit toward care. If any funds are left over after treatment, they will be refunded to the owner. We DO NOT make any type of monthly billing arrangements. All payments are due at the time the service is completed. We accept all major credit cards (Visa, Mastercard, American Express, and Discover), Care Credit, cash, and checks. In the event that a check is returned, there is a returned check fee in addition to the balance of the check. Any account that is left unpaid will be turned over to collections with additional collection fees added.

I understand all of the above and look forward to Stage Road Animal Hospital providing me and my family members the best quality veterinary care they have to offer.

Signature _____

Date: _____